

## CASTEYRE BOOKING FORM - 2017

### 3 simple steps to book your holiday at Casteyre:

1. Once you have decided to choose Casteyre, please e-mail or phone Sophie Allington to enquire if your particular choice of weeks are available : sophie@casteyre.com or +33 (0)5 62 68 95 72 or mobile 00 33 (0)6 81 56 32 79
2. When you receive verbal or e-mailed confirmation of availability, please send the completed booking form, together with a non refundable EURO deposit 50% of the total holiday price to the address on page 2. Upon receipt of this booking form and deposit payment, a letter will be sent to you officially confirming your holiday.
3. The 50% EURO balance of the holiday is due for payment **8 weeks** prior to arrival. Security deposit 500€/week or £500/week to be handed over (for safe keeping) UPON ARRIVAL. Travel information on getting to Casteyre can be found on our website: southwestfranceholiday.com. GPS Latitude 43.93536 Longitude 0.55994.

(For more details about any of the above please see booking conditions form)

*Block capitals please, ALL sections to be completed:*

**NAME OF PARTY LEADER:** \_\_\_\_\_

**ADDRESS:** \_\_\_\_\_

\_\_\_\_\_

#### OTHER ADULTS:

2. _____	7. _____
3. _____	8. _____
4. _____	9. _____
5. _____	_____
6. _____	_____

#### CHILDREN:

(+ Young Adults  
Under 25)

#### AGE:

#### AGE:

1. _____	5. _____
2. _____	6. _____
3. _____	7. _____
4. _____	8. _____

**TELEPHONE No.** \_\_\_\_\_ **MOBILE Tel. No:** \_\_\_\_\_

**E-Mail Address** \_\_\_\_\_

**Special requests:** (Not all requests can be guaranteed) \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

N.B - This property is NOT recommended for animal / bird allergy sufferers.

- There is a wheelchair and mobility scooter for free use by disabled guests at the property.

## TARIFFS 2017

<b>Spring Escape</b>	<b>07 January - 15 April</b>	<b>€1,275</b>	<b>‘CASTEYRE’</b> <b>32700</b> <b>MARSOLAN</b> <b>GERS, FRANCE</b>  <b>Tel: +33 5 62 68 95 72</b> <b>Mob: +33 6 81 56 32 79</b> <b>sophie@casteyre.com</b>
<b>Happy Easter</b>	<b>15 April - 22 April</b>	<b>€1,675</b>	
<b>Spring Watch</b>	<b>22 April - 13 May</b>	<b>€1,795</b>	
<b>Spring - Summer mix</b>	<b>13 May - 17 June</b>	<b>€1,775</b>	
<b>Summer Time</b>	<b>17 June - 02 September</b>	<b>€2,475*</b>	
<b>Late Summer</b>	<b>02 September - 07 October</b>	<b>€1,795</b>	
<b>Autumn Colours</b>	<b>07 October - 23 December</b>	<b>€1,275**</b>	
<b>Christmas Treat</b>	<b>23 December - 30 December</b>	<b>€1,795**</b>	
<b>Happy New Year</b>	<b>30 December - 06 January ‘</b>	<b>€1,795**</b>	

\*2 week lets priority in July and August \*\*dates negotiable Autumn and Winter

RENTAL PRICE PER WEEK: ..... NO OF WEEKS REQUIRED .....

DATES REQUIRED: (From) ..... (To) .....

TOTAL RENTAL COST ..... Euros

50% RENTAL DEPOSIT ..... Euros (non-refundable)

50% RENTAL BALANCE ..... Euros

DATE BALANCE TO BE SENT (8 weeks prior to arrival) .....

NB. SECURITY DEPOSIT (x no. of weeks @ 500€/week or £500/week) : To be handed over (for safe keeping) UPON ARRIVAL.

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### ALL PAYMENTS IN EUROS ONLY

PAYMENT OPTIONS: (please tick)

- CHEQUE MADE OUT TO: SOPHIE ALLINGTON**
- DIRECT BANK TRANSFER TO : Mme Sophie Allington**  
 IBAN NO. FR76 1313 5000 8004 2940 9107 739 swift code : CEPAFRPP313  
 CAISSE D'EPARGNE de Midi Pyrenees, 130 Rue Nationale, 32700, Lectoure, France.
- PAYPAL:** Please note this will incur an additional 5% to cover transaction fees  
 AN INVOICE WILL BE EMAILED TO YOU UPON RECEIPT OF THIS FORM.

#### Declaration:

I the undersigned, have read the booking conditions and accept them on behalf of all the party who will be residing at the above residence, and on whose behalf I am authorised to sign. I am over 18 years of age.

SIGNED:

DATE:

**Maximum Occupancy:** The maximum number of occupants is set at 10, you must not exceed this, unless otherwise agreed with the owner. Parking a caravan or pitching a tent in the grounds is not permitted. **Smoking strictly forbidden indoors.** No pets allowed unless guide dogs. Failure to observe these conditions could result in your party being asked to vacate the property.

# BOOKING CONDITIONS

In these terms and conditions “you” and “your” means all persons named on the booking form including anyone who is added or substituted at a later date. ‘I’ or “owner” means the owner : Sophie Allington, ‘Casteyre’, 32700, Marsolan, France. **The party leader will accept liability for the performance of the contract, on behalf of the entire party.**

## 1. How to book

Please contact me prior to making a booking to obtain confirmation of availability. Subject to availability, and on your request, a provisional booking will then be made. **A 50% deposit must then be paid within 7 days to confirm your reservation.**

## 2. Payment

Please print out and complete the booking form and email/send together with the 50% deposit.

## Important Notes :

1. The 50% deposit is nonrefundable.
2. All prices net in Euros only. Bank charges for international transactions will be borne by you.
3. Accepted payments methods : by € cheque, direct bank transfer or Paypal.
4. Payments to the order of : Sophie Allington. Bank details please see booking form.
5. Entitled to cancel the booking if the balance is not paid in time (refer clause....)
6. Bookings taken within 4 weeks of your arrival must be paid in full.
7. The quoted rental price includes local tourist taxes (Taxe de Sejour).

Once I have received your booking form and 50% deposit, I will confirm your booking by e-mail. Please check all details carefully as soon as you receive them. If any of the information appears to be incorrect, please contact immediately.

## 3. Balance

**The full balance is required 8 weeks prior to departure. Please take note of the due date you wrote on your booking form.** Failure to send the holiday monies by the due date may result in the owner treating the booking as a cancellation of your holiday. Dishonoured cheques will be treated as a cancellation of your booking.

## 4. Rental

- The prices quoted are in Euros and the rental price is weekly.
- The gite is fully furnished and equipped. The rental price includes:
- electricity, heating and water costs
- bed linen and towels (beds will be made up for your arrival)
- baby cots and high chairs (please request when booking)
- Cleaning is not included. Guests are expected to leave the gite in a clean and tidy state upon departure. This includes leaving both indoor and outside furniture in the same place and condition as when you arrive. Cleaning and ironing services are available at €15/hour upon request.

## Winter lets :

- A log burner is situated in the main living room for your use. A small pile of approx. 10 logs will be provided initially, thereafter they can be purchased reasonably at the premises. Bags of logs are also available at most local supermarkets.
- Should you also require central heating (underfloor), a small charge of €25/week in addition to the rental charges is payable to the owner at the end of your stay. Sadly this is necessary as the price of heating fuel in France is very high.

## Swimming pool

- Normally it is not necessary to heat the pool as it faces south and the hot summer weather keeps it at a very acceptable warm temperature. However, should there be inclement weather and/or you require the pool to be heated, a small charge of €5/day will be added required. and payable at the end of your stay.
- I reserve the right to make changes to and correct errors in advertised prices at any time before your holiday is confirmed. I will advise you of any error of which I am aware of at the time of booking.

## 5. Security deposit

A security deposit of €500 per week is payable on arrival. This can be a cheque which will be returned to you (uncashed) within 1 week of departure unless replacements or repairs to the property and its contents are required. Bank charges for international transactions, incurred when refunding the security deposit, will be borne by you.

## 6. Cancellation by the owner

In the unlikely event of a significant change or cancellation of your booking by myself as owner, I will inform you as soon as possible. A full refund will be provided within 7 days.

## 7. Cancellation by you

- Any cancellation by you (for whatever reason) must be provided in writing or by e-mail. The effective date of cancellation is the date I receive written notification.
- Cancellations less than 8 weeks prior to arrival will be charged at full cost. Cancellations received 8 weeks or more prior to arrival will be charged at 50% of the full rate.
- I will endeavour to re-let the property. If successful, I will refund your deposit less all charges incurred.

# BOOKING CONDITIONS

## 8. Your responsibilities

1. You must keep the property and all the furniture, fittings, facilities, equipment and grounds in the same state of repair and condition as at the commencement of the holiday, and in the same state of cleanliness and general order in which it was found. You will be responsible for the payment of any breakages, loss or damage to the property caused by you. The owner reserves the right to make deductions from the security deposit for any extra cleaning and to claim for any damage or loss, the cost of which exceeds the security deposit.
2. Any defects to the property or breakdown in the equipment or appliances should be immediately notified. Arrangements will be made for repair or replacement as soon as possible.
3. For the comfort of all guests, smoking is strictly forbidden inside the gite. Please use ash trays outside and do not throw cigarette ends on the ground.

## 9. Number of people using the property

The farmhouse has beds to sleep 8 to 10 people comfortably (1 queen, 2 doubles and 2 singles) although two extra guests (preferably children) can be accommodated on quality camp beds or a very comfortable double sofa-bed.

Parking a caravan or pitching a tent in the grounds is not permitted.

- Only the number of persons stated in the booking may use the property unless otherwise agreed with the owner. The maximum number of people, including infants allowed at the property may not be exceeded. The owners have the right to terminate hire without prior notice and without refund or compensation if the agreed numbers are exceeded.

## 10. Access

Myself and my house keeper shall be allowed access to inspect the property prior to your departure. We also have the right to access the property during your stay to carry out any maintenance should it be necessary. Due to the house design, the main electrical fuse board is situated in the rental house and very occasionally needs to be accessed.

## 11. Behaviour

The person signing the contract is responsible for the correct and decent behaviour of the party. Should a member of your party not behave accordingly, we may use our absolute discretion to terminate the holiday of the person(s) concerned. In this situation, the person(s) concerned will be required to leave the accommodation. We will not have any further responsibility toward such person(s) including any return travel arrangements. No refunds will be made and we will not pay any expenses or costs incurred as a result of the termination.

## 12. ADDITIONAL SERVICES AT THE PROPERTY

- Sunday Lunch or dinner can be organised by Sophie Allington by prior arrangement : Gourmet meal at €45 per head including wine, or the popular 'heat and serve classic' at approx. €25 per head excluding wine.
- If you require anything else or have any queries, need any local information, help with translation, booking restaurants, local visits to vineyards etc. or even baby sitting Sophie will be happy to be of assistance. Trips can also be arranged and organised to visit sights further afield, such as the vineyards and châteaux in and around Bordeaux. This would ideally need to be requested at the time of booking.
- Private art classes and/or cookery classes available upon request. Minimum numbers of people apply.

## 13. Linen

- Linen and towels are included with the rental. If you require a linen or towel change, you should request this to the owner as there may be an additional charge.
- There is a baby cot and high chair available if required. Please let me know at the time of booking. It is recommended that you take your own cot linen for your baby's comfort. If you do not wish to take your own, again please let me know in advance so I can provide it.
- Swimming towels are provided for 8 people. Any extra swimming towels should be provided by yourselves.
- Please do not use the bathroom towel outside.

## 14. Grounds, swimming pool and resident animals

- Young children must not be allowed to wander unaccompanied in the grounds of the property or pool.
- There are also a shallow ornamental pond in the grounds, and the owner does not accept responsibility should injury occur in and around this pond.

## The pool :

- The owner does not accept responsibility for children's' safety in or around the pool
- Please keep excess running and excess screaming around the pool to a minimum in case of injury and for respect of fellow guests
- The use of 'glass' drinking tumblers at the pool edge is not recommended and any injury due to this is strictly your responsibility.
- The pool is fitted with an alarm according to EU regulations, however the owner cannot be held responsible for any injury in or out of the swimming pool during your stay.
- The maintenance for the pool is included in your rent and access must be made available to my pool engineer who may occasionally visit during your stay in order to carry out regular cleaning and maintenance. He is very discreet and should not disturb you.
- Please do NOT remove the pool hoover crab when it is in action. This may result in its breaking down for which you will be held responsible.
- The pool is a salt water pool, and as such, any urinating in the water can easily upset the delicate composition of the chemicals, salt and PH balance required. For health and safety reasons please refrain from urinating or putting other liquids in the pool.

# BOOKING CONDITIONS

## Animals :

- The donkey fields require to be surrounded by an electric fence. This is at low voltage and will not cause any serious harm should anyone touch it by mistake. The owner is not responsible should this happen.
- The chicken, duck and goats area are also surrounded by a part electric low voltage fence. The same condition applies as with the donkey field.
- It is the responsibility of clients to respect all the resident animals and birds, and any that are accidentally let out of their enclosures and/or are caused harm or injury, will be charged and prosecuted at the owners discretion. Veterinary fees will also be charged to you if this is necessary, and you are deemed responsible.
- Children are not permitted in any of the animal enclosures. However the owner is happy to accompany the children who wish to help at feeding times and collect the daily eggs.
- Fresh eggs are available on request.
- Please do not feed any of animals, including the donkeys and ponies.
- The resident cats and Dachshunds are very friendly and used to people. However caution must be taken whilst driving in and out of the property.

**NB PLEASE NOTE THIS PROPERTY IS NOT RECOMMENDED FOR ANIMAL / BIRD ALLERGY SUFFERERS.** There are resident cats, small dogs, donkeys and chickens on part of the property. The owner is not liable for any medical complications due to any allergic reactions in relation to the animals and birds on the property.

## 15. Security and valuables

Valuables left at the property are left at your own risk. I am not responsible for any loss. Proper care must be taken against theft and burglary, even though this is very rare and the perimeters of the entire property are fully enclosed. It is essential, and also your responsibility, to ensure that all doors and windows are closed and locked when leaving the property.

## 16. Arrival and departure

- You are kindly asked to inform the owner of your estimated time of arrival.
- Arrival is after 16.00 hours.
- You must vacate the property by 10.00am on the day of departure. If these times cause you difficulty, please advise us at the time of booking.
- Normal changeover day is a Saturday. Other changeover days may be possible, subject to availability and must be agreed with the owners at the time of booking.

## 17. Pets

- No pets please. Accept guide dogs.

## 18. Our liability

- We cannot be held responsible for noise or disturbance originating beyond the boundaries of the property or which is beyond our control.
- We cannot be held responsible for the failure of public utilities such as water, gas and electricity.
- We cannot accept responsibility for losses or damages caused by strikes, fire, storms, floods, airport or ferry closure or any other event beyond our control.
- We cannot be held responsible for any injury, loss or damage to you personally, your belongings or your vehicles when using the accommodation, grounds, equipment or other amenities. The use of these amenities is entirely at your own risk and we accept no responsibility.
- It is the responsibility of parents to supervise their children.

## 19. Insurance

We strongly recommend that you take out comprehensive travel insurance.

## 20. Notes and other information

- As with most of rural France, this property is serviced by a septic tank system. It is important that no sanitary or baby items are flushed down the toilets.
- Water is at a premium in this district, so please use it with consideration to avoid shortages.
- When using the pool, try to use the shower by the pool for rinsing, rather than the house showers.
- A welcome goodies basket will be provided on your arrival. This will include wine, fruit juices, bread, milk and coffee etc. If you require any other shopping before your arrival please contact the owner in good time.
- The kitchen is fully equipped for cooking enthusiasts. It has a washing machine, dishwasher, cooker and hob, fridge-freezer, coffee percolator and coffee 'capsule' machine and microwave. Also available is a Hoover, iron and ironing board, hair dryers (1 per bedroom), baby's cutlery, high chair and baby cot.
- The house has wifi, satellite TV, DVD player, Hi-Fi centre with iPhone docking station, and well stocked games cupboard. There is a small library and list of DVDs that can be borrowed upon request with the owner.
- You will be given two sets of remote control keys to allow access in and out of the property through automatic gates. Care of these keys is your responsibility and you will be charged if they get lost or damaged.
- You are asked to respect all the resident animals, especially the cats and dachshunds which may sit under your cars to shelter from the heat. Care needs to be taken when driving in and out of the premises (dogs, cats, deer and partridge!).
- The house has well stocked up-to-date files with information on places to visit. There are also maps and leaflets for your use. There is a comprehensive 'information book' which has many useful phone numbers of restaurants, emergency numbers etc. and details of shops, markets, fairs etc. A full list of current immediate events during your personal stay is also provided. All this is to help your stay be as easy and enjoyable as possible.